

## STATEMENT OF FINANCIAL POLICIES

It is the intent of Greider Eye Associates, to provide quality eye care in a cost effective manner. Therefore the following notice is necessary to ensure that all patients are informed of the financial policies of Greider Eye Associates. A financial counselor is available to help with questions concerning billing and statements. Call the Billing Office at 760-758-2020.

**Services of Greider Eye Associates, are available to all persons as long as they accept responsibility for payment.**

### General Payment Policies

- FULL PAYMENT OR ACCURATE INSURANCE INFORMATION IS DUE AT TIME OF SERVICE.
- THERE WILL BE A \$25.00 CHARGE FOR ALL CHECKS RETURNED AS “NSF” (NON-SUFFICIENT FUNDS).
- GREIDER EYE ASSOCIATES, WILL BILL CONTRACTED AND MOST NON-CONTRACTED INSURANCE COMPANIES.
- CASH PAY PATIENTS MUST PAY IN FULL AT THE TIME OF SERVICE OR PRIOR TO DATE OF PROCEDURE.
- PATIENTS ARE REQUIRED TO PRESENT A CURRENT INSURANCE CARD AND PICTURE ID AT EVERY VISIT; WITHOUT AN INSURANCE CARD YOU WILL BE REQUIRED TO PAY AT THE TIME OF SERVICE
- CO-PAYMENTS ARE DUE AT TIME OF SERVICE. A \$25.00 CHARGE WILL BE ADDED TO ANY STATEMENT SENT TO A PATIENT FOR CO-PAYMENT.
- NO SECONDARY INSURANCE WILL BE BILLED FOR A CO-PAYMENT.
- A 24 HOUR NOTICE OF CANCELLATION OF APPOINTMENT IS REQUIRED; FAILURE TO PROVIDE THIS NOTICE WILL RESULT IN A CHARGE OF \$25.00
- GREIDER EYE ASSOCIATES, WILL BILL SECONDARY INSURANCES FOR MEDICARE PATIENTS ONLY.

Payment of bills is expected upon receipt of our statement. Accounts become past due after thirty (30) days unless alternative arrangements have be previously made through the billing office.

Patients with a poor credit history must pay for their services on the date of service. Further credit may not be extended to patients until their account is current. Delinquent accounts are subject to collection at any time including at time of service.

A current MediCal card is required for MediCal billing and must be presented at each visit.

### Contract Medicine Payment Policies

All patients are expected to pay any required co-payments at time of services. For medical services covered by their contract, no additional payments are required. However, patients will be required to pay for non-covered supplies, equipment, and services.

### Medicare

Greider Eye Associates, does accept Medicare assignment. All patients without a secondary insurance will be responsible to pay the remaining balance after Medicare payment. All patients are responsible to pay for “non-covered” services. Patients may be required to sign an ABN.

### Insurance Billing Information

Your insurance policy is a contract between you and your insurance company. If your insurance company has not paid your account in full within sixty (60) days the balance may be automatically transferred to your responsibility for payment upon receipt of statement. It is the patient’s responsibility to provide current insurance information to the practice.

### Usual Customary Rates

Our practice is committed to providing the best treatment for our patients, and we charge what is usual and customary for our area. You are responsible for payment regardless of any insurance company’s arbitrary determination of usual and customary rates.

### Minor Patients

The adult accompanying a minor and the parents (or guardians of a minor) are responsible for full payment. For unaccompanied minors, non-emergency treatment will be denied unless authorization from guardian is provided in writing.

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

Print Name: \_\_\_\_\_

**Greider Eye Associates**

**Patient Information**

Mr. Mrs. Miss Ms. \_\_\_\_\_ Today's Date: \_\_\_\_\_  
Sex: M F Marital Status: S M W D  
Social Security Number: \_\_\_\_\_ Date of Birth: \_\_\_\_/\_\_\_\_/\_\_\_\_  
Drivers License #: \_\_\_\_\_ Exp. Date: \_\_\_\_\_  
Address: \_\_\_\_\_  
City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_  
Home Phone: \_\_\_\_\_ Cell Phone: \_\_\_\_\_  
Work Phone: \_\_\_\_\_ Email: \_\_\_\_\_  
Employer: \_\_\_\_\_ Occupation: \_\_\_\_\_  
Business Address: \_\_\_\_\_  
Patient Spouse: \_\_\_\_\_ Date of Birth: \_\_\_\_/\_\_\_\_/\_\_\_\_  
Spouse Work Phone: \_\_\_\_\_ Cell Phone: \_\_\_\_\_  
If Patient is a minor, Legal Guardian: \_\_\_\_\_ Phone: \_\_\_\_\_  
Emergency Contact Name: \_\_\_\_\_ Phone: \_\_\_\_\_  
PRIMARY CARE DOCTOR: \_\_\_\_\_ Phone: \_\_\_\_\_  
Referred By: \_\_\_\_\_  Doctor  Optometrist  Existing Pt.  
 Family Member  Co-Worker  Friend  Yellow Pages  Internet  Other

**PRIMARY INSURANCE**

1. \_\_\_\_\_ Policy#: \_\_\_\_\_  
Insured's Name: \_\_\_\_\_ Relationship to Pt: \_\_\_\_\_  
Insured's SS#: \_\_\_\_\_ Date of Birth: \_\_\_\_\_

**SECONDARY INSURANCE**

2. \_\_\_\_\_ Policy#: \_\_\_\_\_  
Insured's Name: \_\_\_\_\_ Relationship to Pt: \_\_\_\_\_  
Insured's SS#: \_\_\_\_\_ Date of Birth: \_\_\_\_\_

**VISION PLAN:**

3. \_\_\_\_\_ Policy#: \_\_\_\_\_  
Insured's Name: \_\_\_\_\_ Relationship to Pt: \_\_\_\_\_  
Insured's SS#: \_\_\_\_\_ Date of Birth: \_\_\_\_\_

**Greider Eye Associates  
Signature on File**

I authorize the release of any medical information necessary to process all claims. \_\_\_\_\_  
Initial

I understand that I am responsible for payment of my account regardless of insurance coverage or eligibility. \_\_\_\_\_  
Initial

I understand that I am responsible for payment on my account for any non-covered items. \_\_\_\_\_  
Initial

I request that the payment of authorized medicare, supplemental or any other insurance benefits be made on my behalf to Greider Eye Associates for services furnished me by that supplier. I authorize any holder of medical information about me to release to the health care financing administration and its agents any information needed to determine those benefits or the benefits payable to related services.

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date

**Refraction Service and Fee**

One of the most important parts of your eye exam is the refraction. This is the part of the exam by which we determine whether you can be helped in any way by a new glasses prescription. It is also how we determine the best possible visual acuity and function of your eye, which is essential medical information for us to have as we assess your eyes and look for problems. It is NOT a covered service by Medicare and many other insurance plans. These plans consider a refraction a "vision" service not a "medical" service. Our office fee for refraction is payable at the time of service in addition to any co-payment your plan may require. Should your plan pay us for the refraction, we will reimburse you accordingly.

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date

**Patient Acknowledgement**

I have read the above information and understand that the refraction is a non-covered service. I accept full financial responsibility for the cost of this service and understand it is due at time of service. I understand that any co-payment, coinsurance, or deductible, I may have are separate from and not included in the refraction fee.

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date

## Health Information Sheet

Patient Name: \_\_\_\_\_ Age: \_\_\_\_\_ Date: \_\_\_\_\_

Primary Care Doctor: \_\_\_\_\_ Phone: \_\_\_\_\_

List All Medications: \_\_\_\_\_

Have you **EVER** taken a prostate or bladder medication?  Yes  No

If yes, please list: \_\_\_\_\_

List all Medication Allergies: \_\_\_\_\_

**Please check if you are currently having any of the following eye problems:**

- Pain  Burning, itching or scratching sensation  Redness  Tearing  Discharge
- Blurred or Fuzzy Vision  Double Vision  Problems with glasses  Flashing lights
- Cobwebs, dark spots or dark veils  Headaches

**Please check any of these eye problems that you have had in the past:**

- Cataract  Glaucoma  Macular Degeneration  Eye injury  Eye surgery
- Retina problem  Muscle imbalance  Double Vision  Floaters  Flashing lights

**Do you currently wear contact lenses?**  Yes  No  Hard  Gas Permeable  Soft

### General Medical History

**Have you ever been treated for:**  Diabetes  High Blood Pressure  RA  Lupus  Stroke  
 Cancer (type?) \_\_\_\_\_  Asthma  Thyroid Disease  Heart Disease  HIV Infection

Additional info: \_\_\_\_\_

List any surgeries you have had: \_\_\_\_\_

### Review of Systems

**Do you currently have any of the following problems:**

	Yes	No	If yes, please explain
Chronic fever, unexpected weight loss, fatigue	<input type="checkbox"/>	<input type="checkbox"/>	_____
Ear, nose throat problems, sinusitis, hearing loss	<input type="checkbox"/>	<input type="checkbox"/>	_____
Heart problems, chest pain, irregular heart beat	<input type="checkbox"/>	<input type="checkbox"/>	
Respiratory problems, wheezing, cough, shortness of breath	<input type="checkbox"/>	<input type="checkbox"/>	
Gastrointestinal problems, diarrhea, vomiting, heartburn, pain	<input type="checkbox"/>	<input type="checkbox"/>	
Urinary problems, pain, discharge, blood in urine, urgency	<input type="checkbox"/>	<input type="checkbox"/>	
Skin problems, acne, seborrhea, eczema, psoriasis, rashes	<input type="checkbox"/>	<input type="checkbox"/>	
Musculoskeletal problems, aching, joint pain, joint swelling	<input type="checkbox"/>	<input type="checkbox"/>	
Neurologic symptoms, numbness, weakness, headaches	<input type="checkbox"/>	<input type="checkbox"/>	
Psychiatric problems, depression, anxiety, agitation	<input type="checkbox"/>	<input type="checkbox"/>	
Endocrine problems, thirst, temperature intolerance	<input type="checkbox"/>	<input type="checkbox"/>	

## Family and Social History

Check if any of the following conditions are in your family:

Glaucoma  Strabismus  Retinal Disease  Cataract  Macular Degeneration

Diabetes  Hypertension  Heart Disease  Cancer  Other: \_\_\_\_\_

Nonsmoker  Smoker

Pneumonia Vaccine :  Yes  No